

**CGD Society – The Genetic Collective**

# **Community Standards**

## Community Standards Policy

For the purposes of this policy, 'us' 'we' and 'our' refers to the CGD Society (registered charity number 1143049) and any campaigns or activities run by the Society, including Jeans for Genes and the Genetic Collective. The "Jeans for Genes" name is a Registered Trademark of the CGD Society.

Please read this policy carefully.

### About this policy

This community standards policy describes the terms between you (the user) and us (the operator) by which you may access the Genetic Collective forum through our website [Forum - Jeans for Genes](#)

1. The forum is intended to connect staff members, trustees, and volunteers from within the genetic disorder community in a place to share information, provide opportunities for collaboration, and encourage communication to tackle shared challenges.
2. We want all of our users to feel safe and secure on this platform, so we require all of our users and administrators to agree to a common standards policy. This policy describes what content is allowed to be shared on our platform as well as what may be determined to be inappropriate and removed by moderators.
3. By creating an account and using this platform, you accept this policy and agree to abide by its rules, in addition to any other *Terms of Use* as listed on this website.
4. By accessing this platform, you understand that whilst this service is not currently publicly indexed (for example on Google), and can only be accessed by users, it should *not* be considered a private platform. Users should treat this platform as they would do a public forum/media platform, and we do not accept responsibility for any damage (including reputational) that may result from views, opinions, or material content posted to this platform by user themselves. We also maintain community standards below to protect other persons, and will remove damaging content that contravenes these standards.
5. We reserve the right to review and amend this policy at any time.

### Our information and contact details

6. This platform is created and run by the Chronic Granulomatous Disorder Society, trading as the "CGD Society, registered charity number 1143049 and registered as a company limited by guarantee in England & Wales under company number 07607593. Our registered address is 46-48 East Street, Epsom, KT17 1HQ.
7. We can be contacted by email at [hello@cgd-society.org](mailto:hello@cgd-society.org) or by mail at PO Box 454, Dartford, DA1 9PE. Alternatively, if you have a complaint or safeguarding concern then please find the appropriate sections below with specific contact details.

### Content standards

8. These content standards apply to both material content which you create in the form of substantive posts, but also any comments or supplementary content you attach to pre-existing content.

9. We encourage genuine and honest discussion of topics relating to genetic disorders, both in the UK and in a wider global context, other non-genetic rare diseases, and wider health or charity matters as appropriate to our forum's intention in *term 1* above.
10. Contributions to this platform must adhere to the spirit and letter of the following standards:
  - a. If the content is claimed to state fact, this must be accurate.
  - b. If the content is claimed to state opinion, this must be genuinely held.
  - c. All content, regardless of claims, must comply with the applicable law in the United Kingdom of Great Britain and Northern Ireland.
11. Contributions to this platform must **not** include any of the following, either in letter or in spirit:
  - a. illegal content;
  - b. content in facilitation of the creation, advertising, distribution, provision or receipt of illegal goods or services;
  - c. offensive content (including but not limited to court ordered defamatory statements, threatening, hateful or pornographic content);
  - d. promote violence;
  - e. content that discloses or invades another's personal, confidential or proprietary information, including breaches of any legal duty owed to a third party, such as a contractual duty or a duty of confidence;
  - f. false or fraudulent content (including but not limited to attempts to misrepresent your identify or affiliations, impersonate another person or organisation, or other attempts to deceive any person);
  - g. malicious content (including but not limited to malware, spyware, or advocacy/promotion of unlawful acts by way of computer misuse);
  - h. likely to harass, upset, or embarrass any other person, whether they are a user of the platform or not; or
  - i. promote discrimination on the basis of race, sex, religion, nationality, disability, sexual orientation, age, or any other category as protected under the law of the United Kingdom.
12. Additionally, contributions to this platform are prohibited from transmitting, or procure the sending of, any unsolicited advertising or promotional material or any other form of similar solicitation (which may also be referred to as 'spam').

### **Safeguarding and the protection of children**

13. As this forum is intended for professionals, staff and volunteers within the sector and community within which we work, this platform is not intended for children or young persons under the age of 18. This is due to the professional nature of this forum's mission and content, and does not imply any adult or restricted materials.

14. We will do our best to ensure that any possible risks to children and young persons are mitigated and that content is appropriately moderated to ensure their safety online. As such, we do not offer any private or direct messaging (either 1-to-1 or via a private group), and all content is viewable to all and subject to moderation.
15. If during the use of our platform/website you are concerned for the welfare or safety of a child or young person in relation to our services then please contact us immediately at [complaints@jeansforgenes.org](mailto:complaints@jeansforgenes.org) Alternatively, if this is outside of normal business hours in the UK then please visit the NSPCC ([www.nspcc.org.uk](http://www.nspcc.org.uk)) for guidance.

### **Complaints by the user**

16. We endeavour to continuously review and moderate content on our platform to ensure adherence with the community content standards as set out in this policy. However, as we are a small charity we cannot guarantee immediate content moderation.
17. If you encounter content which you believe to be not in accordance with these community content standards, then please get in contact with us at [complaints@jeansforgenes.org](mailto:complaints@jeansforgenes.org).
18. We will aim to get to back you as soon as we can, though this may take up to 3 working days. We will take action as required and send you a direct reply about how we reviewed and addressed your complaint.
19. If you wish to file a formal complaint regarding our conduct as providers of this forum or as moderators, then please visit our website [www.cgdsociety.org](http://www.cgdsociety.org) and search for our *complaints policy*, which outlines how you can file a complaint and how/when we will respond.

### **Moderation, suspension, and termination**

20. If content is determined (at our complete discretion) to violate one of the community standards as set out above then we will take any action that we deem appropriate, potentially including the removal of the offending content.
21. Failure to comply with this community standards policy, either as a repeated disregard for the intention of these terms or as a single, major breach of the content standards, will result in us taking any or all of the following actions:
  - a. Immediate withdrawal of your right or ability to use our platform (either temporary or permanent);
  - b. Immediate removal of any posting or content uploaded by you to our platform;
  - c. Issuance of warnings to you via your given contact details;
  - d. Disclosure of information to relevant law enforcement or non-governmental agencies (for example the NSPCC, in the case of a safeguarding concern) as we reasonably feel is necessary.
22. We exclude liability for actions taken in response to breaches of this acceptable use policy. The responses described in this policy are not limited, and we may take any other action we reasonably deem appropriate.